



BEFORE WE START THE JOB. BE SURE THAT YOU HAVE REVIEWED THE FOLLOWING:

- The equipment that we use to sand your hardwood floor has a built-in vacuum cleaner for immediate dust removal. However, it is impossible for this equipment to vacuum all dust. In fact there may be a 10 to 15% dust factor remaining, most of which will be found on the baseboards and or surface areas. This dust can be easily wiped off with a damp sponge. Ag Floors, Inc. or its staff, are under no obligation to clean. Keep in mind this is contracted home improvement-work.
- Disconnect and move all electrical equipment (stereos, speakers, TV's, computer, etc.) when possible. If we are doing work in your kitchen or bathroom please be aware that we do not disconnect or connect any appliances that are connected to plumbing, gas or electrical lines.
- Move all small furniture such as floor lamps, small bookcases and plant stands, out the area.
- Remove all small items, such as fragile items. Clean out china cabinets, drawers, and bookshelves. Remove all artwork and mirrors from wall in the work area(s) as well as in surrounding areas. Remove window treatments as possible, especially long draperies.
- Empty closets of all items. If refinishing an entrance mail slots will be unavailable to mailman, please make arrangements.
- We need access to 220 volt outlet (usually from your dryer). If not available we will use your fuse box.
- We put up plastic sheets to separate areas that are getting refinished. However, keep in mind we will not put any up on walls, etc.
- Close sanding to baseboards, stair sideboards and walls is required to ensure the quality of the contracted job. Therefore, though all precautions are taken to avoid any minor damage to these areas, buyer will be responsible for repainting and/or retouching these areas.

◆ **THE PROCESS**

Day One - Move furniture (optional), Sand floor surface (may take 1 to 2 days), Application of stain (optional), Apply first coat of polyurethane.

Day Two – It will depend on size of work and stain used (call office for details)

Day Three - Buff floor surface, Coat and install new moldings (optional), Apply second coat of polyurethane.

Day Four - Move furniture (optional).

Please keep in mind that oil-base polyurethane takes 15-20 hours to dry, water-base takes 2 hours to dry and some stains take longer to dry than others. This may add a day to the process so there may be variations to this schedule. In addition, summer time is the busiest time of the year though we strive to accommodate your work for the early morning, this sometimes is impossible to do, so we do not guarantee time of arrival, and we ask that you please allow us access to your home as needed.

If you need approximate time of arrival for day two and day three please call the office. Do not make arrangements with the crew they do not have access to the master calendar in the office.

◆ **HOW TO CARE FOR YOUR WATER or OIL BASE URETHANE FINISHED FLOORS. YOU WILL ALSO RECEIVE CLEANING INSTRUCTIONS ONCE YOUR WORK IS COMPLETED.**

- 24 hours after we have completed our work, the finish on your floor will have reached about 75% of complete curing. Curing is complete in 7 days.
- We recommend that you stay off the floors as much as possible for that first week. However, if you must, walking on the floor in stockings or socks is preferable.
- Do not place rugs on new floor until 2 weeks after the floor is refinished. At that time, we recommend using throw rugs and runners in high traffic areas and on the floor in front of the sink.

◆ **FYI**

- Ag Floors, Inc. charges a fee (though not as much as a moving company) for having your furniture moved out of and back into the work area. Please be advised we do not dismantle any type of furniture (example beds, two piece dressers, entertainment centers) we only move it. We ask that you set a time when you will be home so it may be placed where you want it, we also **recommend that felt tips be used with your furniture**. Once the furniture is in place, take care that it is not dragged or pushed across the floor while the finish is curing; this will leave scratches.
- Shoe molding, risers and thresholds (oak moldings) are all optional “accessories” to the refinishing and/or installation of your hardwood floors. Prices quoted include material, installation labor and coating. Please keep in mind that the molding will never exactly match the hardwood floor especially when it is an older hardwood floor. These pieces are for accenting, defining and decorating your hardwood floors.
- Ag Floors, Inc. matches stains as close as possible to pre existing hardwood floors. We cannot guarantee an “exact” match.
- Gaps within your hardwood floor are a natural occurrence. Your house contracts and expands with the change of seasons and settles over time. The price of refinishing includes random putty work in areas most affected. It is impossible to match putty to floor surface (you will know where putty can be found on your floor, no one else can unless they look for it). Putty is a temporary remedy, over the years it hardens and gradually chips out of floor. If you want extensive putty work (troweling) there is an extra fee.
- Ag Floors, Inc. and its staff fully understand the phrase “my home is my castle”. If after you have read this document, you do not fully understand the preparation instructions, the process of having your hardwood floors refinished or installed and/or instructions on how to care for them, please do not hesitate to contact us.

**FRIENDLY REMINDER: Balance is due upon completion of work.
Thank you for choosing Ag Floors, Inc.**

HAGAR THE HORRIBLE CHRIS BROWNE

